

Damund Clay

✉ damund@damundclay.com | 📍 Memphis, TN | 🌐 damundclay.com

Education

University of Memphis

PURSuing B.S. IN COMPUTER SCIENCE

Memphis, TN

Aug 2019 – Present

Experience

University of Memphis

TEAM LEAD, INFORMATION TECHNOLOGY SERVICES

Memphis, TN

Jun 2021 – Present

- Delegate duties and tasks to other students within the IT department.
- Review completed tasks to ascertain compliance with standards.
- Monitor all team members and provide necessary advice and guidance.
- Perform regular appraisal of team member's performance and devise strategies to help with improvement.

University of Memphis

TECHNICAL ASSISTANT, INFORMATION TECHNOLOGY SERVICES

Memphis, TN

Aug 2019 – Jun 2021

- Perform basic problem solving and assistance on various software applications and general technical questions for department users and/or the university community.
- Ability to analyze and resolve basic computer problems
- Ability to communicate technical guidance and instruction to users on the use of PC and/or mainframe applications and systems.
- Strong interpersonal and communication skills and the ability to work effectively within a team.

Jackson Hewitt

FIELD SUPPORT TECHNICIAN (STORE OPERATIONS)

Memphis, TN

November 2021 – March 2023

- Troubleshooting, testing, repairing and servicing technical equipment
- Providing service and customer support during field visits
- Operating vehicles and machinery in a safe manner
- Lifting and transporting equipment 40lbs or more regularly

Midsouth Computational Biology Informatics Society (MCBIOS)

WEBMASTER

Remote

June 2021 – January 2023

- Build functional and easy-to-use websites.
- Test websites across browsers, operating systems and devices.
- Debug pages and fix broken links or images.
- Update website content and review SEO

Skills

Programming Languages: HTML, CSS, PHP, SQL, JS, C#

Leadership: ROTC - Leading and mentoring a battalion of cadets.

Typing: 95 WPM (Jan 2023)

Aptitude for Learning: Always looking for new ways to expand my knowledge through mentors and personal research.

Projects

TigerAdmin

ADMIN PHP DASHBOARD TO ASSIST THE TIGER BATTALION IN UNIT MANAGEMENT OPERATIONS. CAPABLE OF E-MAILS, PDF MAIL MERGING, USER MANAGEMENT, WEATHER REPORTS, AND MORE.

PHP, HTML/CSS, Linux VPS, SQL
<https://github.com/SumoNulled/tiger-admin>

ShiftboardAPI

CUSTOM SHIFTBOARD API USED TO RETRIEVE HOURS WORKED OVER A SET TIME PERIOD.

JavaScript
<https://github.com/SumoNulled/Shiftboard-API>

PasswordManager

C#

PASSWORDMANAGER IS A DESKTOP APPLICATION WHICH STORES AND GENERATES PASSWORDS. PASSWORDS ARE STORED ON THE LOCAL COMPUTER IN AN EMBEDDED DATABASE FOR MAXIMUM PRIVACY.

<https://github.com/SumoNulled/PasswordManager>

Awards

Spring
2020

Dean's List, Completed 12 or more credit hours with a grade point average of 3.5 or higher.

*University of
Memphis*